

**MALDON ROAD SURGERY
35 MALDON ROAD
WALLINGTON
SURREY SM6 8BL**

**TEL: 020 8647 4622 Email:
maldonroadsurgery@nhs.net
www.maldonroadsurgery.nhs.uk**

Welcome to Maldon Road Surgery

Patient Access Online Services

Book your next appointment

You can view, book and cancel appointments at your convenience online.

- Quick and easy to use
- Avoid busy telephone lines
- Access out of practice hours
- Electronic management of your appointment.

Request repeat prescriptions

- Access a list of your repeat medication and request a repeat prescription.
- Minimise your trips to the practice.
- Your request is authorised online by the practice, so you know when it is ready to collect.
- Avoid queues and busy telephone lines.
- Use the Electronic Prescription Service to have your prescription sent directly to your nominated pharmacy.

Patient.co.uk

Patient Access contains links to www.Patient.co.uk, a trusted comprehensive source of GP-authored health information leaflets for

patients.

Mobile app

The free Patient Access app provides greater convenience for patients who are away from a computer, with access to a Smartphone. Download at www.mygp.io/app

Check your symptoms and book appointments with Doctorlink
[**www.doctorlink.com**](http://www.doctorlink.com)

Safe and secure

All data contained within Patient Access is protected using the highest standard internet security so you can be sure all your personal information is safe and secure.

Accident and Emergency

Please consider the following options before attending the Accident and Emergency Department:

1. Your GP Surgery – 020 8647 4622
2. Out of Hours Service – NHS 111
3. Contact your local pharmacist

Local Out of Hours “Hub”

Local GP and nurse appointments are available 8.00 am to 8.00 pm every weekend at Wrythe Green Surgery, Carshalton, and the Old Court House Surgery, Sutton. To make an appointment during these times please call 07578 813838.

Evening appointments are also available at the Hub between 6.30 pm and 8 pm Monday to Friday. These can be booked by telephoning this surgery during opening hours.

Summary Care Record

The Summary Care Record is an electronic health record that can be accessed when you need urgent treatment from somebody other than your own GP.

Summary Care Records contain key information about the medicines you are taking, allergies you suffer from and any bad reactions to medicines you have had in the past.

If you have an accident or fall ill, the people caring for you in places like the accident and emergency departments and GP out of hours services will be better equipped to treat you if they have this information. Your Summary Care Record will be available to authorised healthcare staff whenever and wherever you need treatment in England, and they will ask you permission before they look at it.

Sutton Integrated Digital Care Record (Sutton IDCR)

The Sutton Integrated Digital Care Record is a secure electronic record that brings together health and social care for patients registered with a Sutton GP. It will share information from residents' GP and social care records with Urgent Care, Accident and Emergency, GP out-of-hours service and community health services.

Health and social care professionals who need to look at a record must have the patient's permission to view their information, unless there is a medical emergency and the person is so unwell that they are unable to give consent.

You will automatically be opted in to both the above services, unless you specifically request to be opted out, in which case please ask the receptionist for the appropriate form to do this. Should you wish only your core data to be uploaded to the SCR, please tick the opt out box on the New Patient Questionnaire.

